

Please be advised that we are aware and have received numerous complaints from residents regarding Frontier and utility installations occurring in the Township. Frontier has subcontracted the work with Mid-Ohio Utilities & MasTec, but ultimately Frontier is responsible for the work of their subs. Unfortunately, Danbury Township does not have jurisdiction over these companies or what they are doing.

Any utility company is permitted to work within a road right-of-way area. The physical street typically does not occupy the entire right-of-way width, so there is usually a grassy area on either side of the street that property owners do not physically own. Many people believe part of the right-of-way area is “their yard” because they are likely maintaining and mowing up to the physical roadway. Property owners physically own what is marked by the blue line as the “property line” and anything inside of that. If they are working inside your lot, then yes, you have every right to be concerned, but if they are working between the blue line and the road, then they are allowed.

Ottawa County Engineer’s Office (419.734.6777) requires permits for these companies, **IF** they are working within the right-of-way of a County or Township Road. The Engineer’s Office does not require a permit to work along a private street. If the County or Township is not maintaining your street, such as snow removal, then you are on a private street.

If these companies have entered onto your lot with their equipment and caused damage, you should photograph it, document the damage, including approximate date and time. If significant damage has been done to your physical lot (not in the right-of-way area), you are welcome to file a report with the Danbury Police Department (419.732.2549), but this is for documentation purposes only. You may also want to reach out to your personal attorney and homeowners’ insurance because it is considered to be a civil matter. Complaints should also be submitted directly to the utility companies as follows:

Frontier: (800) 921-8101 Damage Property Dept.
Michelle Alvarez
(805) 975-6209
malvarez@pearce-services.com

Mid-Ohio Utilities: (740) 777-7701

MasTec, Inc.: (305) 599-1800
Ben Gilbert, VP of Development
(305) 795-2469
services@mastec.com

